Edge Dental Studio

Patient Chaperone Policy

We recognise that some patients may find visiting a dental practice distressing and/or embarrassing. We wish to reassure our patients that their safety and comfort is of paramount importance to us.

All patients are entitled to the support of a chaperone. Chaperones are people who are present throughout an appointment to support the patient. The appointment may be for any aspect of dental care. Chaperones are also used for medico-legal reasons, for example; to protect healthcare workers against unfounded allegations of improper behaviour.

The chaperone can be a family member or friend. Wherever possible, we would ask you to request a chaperone to be present at the time of booking the appointment so we can make the appropriate arrangements. If it is not possible to do so at the time of making the appointment, we will do our utmost to provide a chaperone but we may have to reschedule your appointment.

We may on a rare occasion ask you to provide a chaperone. This could be if you request an emergency appointment outside normal surgery hours.

If you have any questions or comments about this, please contact our practice manager Karen Hukin

**Edited by: Karen Hukin - PM & Claire Tunnard APM**

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